

CFPB By The Numbers

- **\$750 Million:** Amount of money refunded as a result of CFPB enforcement actions to consumers who had been subjected to deceptive practices
- **7.9 Million:** Number of consumers who will receive refunds because of CFPB enforcement actions
- **200 Million:** Number of consumers who have files at the major consumer reporting agencies, which are now subject to federal supervision for the first time
- **30 Million:** Number of consumers currently subject to debt collection agencies, which are now subject to federal supervision for the first time
- **12 Million:** Number of consumers who use loans from payday lenders, which are now subject to federal supervision for the first time
- **2 Million:** Number of households for which nonbanks originated mortgage loans in 2011 and which are now subject to federal supervision for the first time
- **225,000:** Number of complaints CFPB received since the CFPB opened its doors in July 2011.
- **1034:** Number of consumer questions answered in [Ask CFPB](#)
- **1,900:** Number of colleges voluntarily adopting the Financial Aid Shopping Sheet developed by the CFPB and the U.S. Department of Education.
- **146:** Number of banks under the CFPB's supervisory authority as of July 2013
- **66:** Number of military installations visited by the Office of Servicemember Affairs since 2011
- **43:** Number of times CFPB officials have testified before Congress
- **20:** Number of public town halls and field hearings CFPB has held since opening its doors in July 2011:
 - Philadelphia, Pennsylvania
 - Minneapolis, Minnesota
 - Cleveland, Ohio
 - Birmingham, Alabama
 - New York City, New York
 - Sioux Falls, South Dakota
 - Durham, North Carolina
 - Detroit, Michigan
 - St. Louis, Missouri
 - Seattle, Washington
 - Mountain View, California
 - Baltimore, Maryland
 - Atlanta, Georgia

- Des Moines, Iowa
- Miami, Florida
- Los Angeles, California
- Portland, Maine
- Itta Bena, Mississippi
- Washington, D.C.
- Chicago, Illinois